

# Seas the Day

## NORTH CAROLINA COURT REPORTERS ASSOCIATION

**Embassy Suites by Hilton – Wilmington Riverfront  
9 Estell Lee Place, Wilmington, NC 28401  
April 18-19, 2020**

**Saturday, April 18, 2020**

7:00 a.m. to 8:30 a.m.	Breakfast at hotel (included with price of sleeping rooms)
8:00 a.m. to 8:30 a.m.	Conference Registration
8:30 a.m. to 10:00 a.m.	.15 credits



### **Eve Barrett, RPR, CLR, FPR**

A native of Maine, Eve J. Barrett has been reporting since 1999. She began reporting in Nashville, TN, and in 2004, moved to Dunedin, Florida, to continue her career. In January 2007, she began Barrett Court Reporting; and in April 2018, she launched her newest venture, the mobile app Expedite, for court reporters. Eve is a proud veteran of the United States Army, is married and has two children. Eve has spoken at industry conventions, seminars, and conducts her own educational webinars, including speaking at the NCRA Annual Convention in Denver in August 2019.

### **“The Key to Getting Ahead is Coming Out from Behind”**

It’s easy to fall into a routine. It’s easy to get comfortable with the status quo. It’s easy to follow the crowd. It’s easy to stay in your comfort zone. But what if I told you that coming out from behind all these ‘easy’ things could elevate your business model and transform your life? During this presentation, I will walk you through a series of EASY steps that will boost your book of business and enhance your brand immediately. I will also address overcoming the mental hurdles of providing realtime in your day-to-day work.

10:00 a.m. to 10:30 a.m.

Break

10:30 a.m. to 12:00 a.m.

.15 credits

**Nancy Varallo, RDR, CRR, FAPR**



Nancy Varallo is a Registered Diplomate Reporter and Certified Realtime Reporter. She began her court reporting career as a freelancer in 1979. In 2001, she founded The Varallo Group, which offers a unique suite of services designed to help court reporters and firm owners achieve business success. Nancy is also a founding member and Executive Director of Project Steno.

**“The Business of Customer Service”**

When you’re down in the weeds, taking down rapid-fire Q & A, getting out transcripts, scheduling your book, it’s easy to forget we are first and foremost in the business of customer service. Nancy Varallo, Executive Director of Project Steno and owner of The Varallo Group, puts into a service perspective the overlapping relationships that converge in courts, in agencies, with employees and customers. Who’s the client in your relationship(s)? How do you satisfy everyone’s expectations? Gain insight into doing just that.

**“Rebuilding Our Profession – Together”**

In this motivational and upbeat presentation, Nancy Varallo, Executive Director of Project Steno and owner of The Varallo Group, will discuss the need for all of us to work – together – to bring young people into court reporting and captioning. Learn about our just-launched Basic Training program, Project Steno’s exciting awareness campaign, and our tuition assistance/student monitoring program. Walk away with a new can-do spirit. Yes, WE can do this!

12:00 p.m. to 12:45 p.m.

Lunch

12:45 p.m. to 1:30 p.m.

NCCRA Business Meeting

1:30 to 3:00 p.m.

.15 credits



In his 35 years as a court reporter, Lance has been a freelance reporter, a state official, and an independent contractor. He is now a federal official court reporter for the Northern District of Ohio, Eastern Division. He holds the nationally recognized professional certifications of Registered Diplomate Reporter (RDR) and Certified Realtime Reporter (CRR).

At the national level, Lance has served on NCRA’s Education Content Committee and as a regional director on the National Committee of State Associations Governing Committee.

Lance has been a member of a number of state associations over the years, as well as the United States Court Reporters Association, The Society for the Technological Advancement of Reporting (better known as STAR), and Texas Depositions Reporters Association. He most recently served as a district director and then secretary on the Ohio Court Reporters Association Board of Directors.

## NCRA Town Hall

Presented by: NCRA Board Member or NCRA Executive Director

A 60-minute, CEU-worthy Town Hall meeting. The Town Hall provides valuable information on national initiatives being driven by NCRA to help promote, protect, and grow the court reporting profession.

3:00 p.m. to 3:30 p.m.

Break

3:30 p.m. to 5:00 p.m.

.15 credits



### **Eve Barrett, RPR, CLR, FPR and Rebekah Lockwood, RDR, CRR**

Rebekah Lockwood, RDR, CRR, is a federal official court reporter who is passionate about realtime writing and court reporting technology. She began her court reporting career as a freelance court reporter in 2002. She has been using Eclipse software since 2001, and she has advanced knowledge about many of its features. She is knowledgeable about Bridge and Bridge Mobile. She has experience using Connection Magic with scopists and proofreaders for producing daily copy transcripts and for hooking up multiple realtime feeds.



### **“Harness the Power of Realtime with RealTeam and Connection Magic”**

It’s 2020! Now is the time to take your career to the next level by creating excellent experiences and additional revenue streams. **Bring your equipment, your writers and laptops, and iPad if you have one.** Unleash your superpowers with RealTeam and Connection Magic. This powerhouse session will walk you through the steps of connecting and streaming realtime with attorneys in Bridge and CaseView. **Don’t forget your equipment!!**

### **Saturday evening**

6:00 p.m. to 7:00 p.m.

Dinner

7:00 p.m. to 8:00 p.m.

.1 credit

### **Brief Bingo**

Who doesn’t love a good bingo game? Come prepared to learn MANY new briefs as we get creative on the bingo card and provide prizes for finding the matches – share your briefs as well with your table mates and take home your bingo card after to learn all the new briefs!

Sunday, April 19, 2020

8:30 a.m. to 10:00 a.m. .15 credits



**Ed Varallo, RMR, CRR, FAPR**

As a freelance reporter in Boston, Massachusetts, Ed covers high-level realtime. He is a founder and board member of Project Steno, a non-profit charitable organization whose mission is to build awareness of the stenographic profession and provide tuition assistance and support for court reporting students.

**Realtime Tips and Tricks to Make your Workday Easier**

Our fast-paced court reporting world demands that we write smarter. Ed Varallo, six-time NCRA speed contest champion, will outline his systematic approach to writing shorthand which is designed to require less physical effort, produce better realtime output, and thus reduce editing/scoping time. Ed will share his tips and techniques that will set you on the path to unleash the Realtime Superstar inside you! It's easier than you might think!

10:00 a.m. to 10:30 a.m. Break | Last opportunity to bid on silent auction items

10:30 a.m. to 12:00 p.m. .15 credits Part 2

**Ed Varallo, RMR, CRR, FAPR**

**Realtime Tips and Tricks to Make your Workday Easier**

**Results of the silent auction**