

Spring into Action

NORTH CAROLINA COURT REPORTERS ASSOCIATION

Spring Conference: April 27-28, 2019 Charlotte, NC

Hilton Garden Inn Southpark | Total CEU Credits – 1.00

Saturday April 27, 2019

7:00 a.m. to 8:30 a.m.: Breakfast at hotel (included with price of sleeping rooms)

8:00 a.m. to 8:30 a.m.: Conference Registration – located in front of Crosland & Tate

8:30 a.m. to 10:00 a.m.: **.15 credits**

Eve Barrett, RPR, CLR, FPR



A native of Maine, Eve J. Barrett has been reporting since 1999. She began reporting in Nashville, TN, and in 2004, moved to Dunedin, Florida, to continue her career. In January 2007 she began Barrett Court Reporting; and in April 2018, she launched her newest venture, the mobile app Expedite, for court reporters. Eve is a proud veteran of the United States Army, is married and has two children. Eve has spoken at industry conventions, seminars and conducts her own educational webinars, including speaking at the NCRA Annual

Convention in New Orleans in August 2018.

Technology and Court Reporting:

Are we just trying to survive or do we want to thrive?

Our profession is at a crossroads. Traditionally, the legal industry has been a laggard, not a leader, when it comes to capitalizing on technology to improve efficiency and increase the quality of service. The entire legal profession is based upon a foundation of hourly billing rates. Service delivered by anything other than a person has been viewed as a threat to the entire business model. This session will inform court reporters that new technologies, combined with newly emerging distributed networks, allow court reporters to come together – locally or virtually – to share best practices, principles, and teach each other new skills.

10:00 a.m. to 10:30 a.m.: Break

10:30 a.m. to 12:00 p.m.: **.15 credits**

Cindy Fleegle



Cindy Fleegle is now working in North Carolina as an Official Reporter. She has worked as a reporter for 30 years in Florida. She has experience as a CAT software trainer for Xscribe, Maestro, TurboCat and privately on Digital Cat. She has been a teacher at a court reporting school. Cindy is an NCRA certified reporting instructor and is now presenting Anita Paul's Realtime Mastery Workshops

Realtime Mastery Workshop Part 1

"Writing for Realtime" is an in-depth look at your writing style, your theory, your dictionary and how to make changes so you can become a "Realtime Writer" and achieve a clean translation of your steno, provide quick turnaround of your transcripts, provide roughs, and ultimately become a "Realtime Provider".

12:00 to 1:00 p.m.: **Lunch** at The Lodge

1:00 p.m. to 1:30 p.m.: NCCRA Business Meeting

1:30 p.m. to 3:00 p.m.: **.15 credits**

Cindy Fleegle

Realtime Mastery Workshop Part 2

"Writing for Realtime" is an in-depth look at your writing style, your theory, your dictionary and how to make changes so you can become a "Realtime Writer" and achieve a clean translation of your steno, provide quick turnaround of your transcripts, provide roughs, and ultimately become a "Realtime Provider".

3:00 p.m. to 3:30 p.m.: Break

3:30 p.m. to 5:00 p.m.: **.15 credits**

Eve Barrett, RPR, CLR, FPR

Be Your Clients' Superhero with Expedite

Position for the Next Market Shift: Learn how the revolutionary Expedite app will mobilize legal support services, empower providers and help us reclaim our profession. Take a tour through the fun features of Expedite that will ultimately streamline resources and eliminate inefficiencies. Increase your profitability and productivity, while decreasing commute and wait times. View the latest major upgrade, ExpeditePro, and learn how this first-to-market on-demand mobile app IS the future business model of the legal industry. We will have a 30-minute Q&A session after the presentation and demonstration portion. Tuck your bank account and routing number safely away for easy access during the download and sign-up process of this session.

Saturday evening

6:00 p.m. to 7:00 p.m.: **Dinner** at The Lodge

7:00 p.m. to 8:00 p.m.: **1 credit**

TALLsmall



Keith Scott and Rebecca Klein Scott co-founded TALLsmall Productions in 2013 with the mission of helping people feel comfortable with public speaking and to learn to communicate in a clear, concise and engaging style. TALLsmall Productions leads communications training sessions for such clients as Johns Hopkins Healthcare, Baltimore County Public Schools, Toyota Financial and a leading Mid-Atlantic law firm on topics including public speaking, body language, leadership, crisis communications and media training. They also work with individuals and small groups. Keith and Rebecca frequently make TV appearances, weighing in on the impact of communication in politics, news and daily life.

And, in case you're wondering, the company name is a nod to their heights — Keith is 6'9" and Rebecca is 5'2". Keith is the president and CEO of the Baltimore County Chamber of Commerce and the Baltimore County Small Business Resource Center. With her multi-media journalism background in print and as a TV reporter, Rebecca also works with businesses to help them craft their communications strategies and messaging. They team teach public speaking at Towson University in Maryland. Learn more at TALLsmallproductions.org.

Cracking the Code: Simple Steps to Achieve Clarity in Conversations

Every time we say something to someone, send off a text or an email, the person on the other end must decode the message. It frustrates us all when the message intended is not the one received. In this high energy, interactive session, Keith Scott and Rebecca Klein Scott of TALLsmall Productions will lead participants through a series of fun exercises to boost the odds of cracking the code and having the message communicated and the one received match. Get ready to Spring into Action with your communication.

Sunday - April 28, 2018

8:30 a.m. to 10:00 a.m.: **.15 credits**

Hurdling Organizational Obstacles and Preventing Procrastination: Spring into Action!

We are all guilty at times of spending more time putting off a task that needs to be completed than the time it takes to get it done or getting tangled in our thoughts of how a conversation may go instead of having it. We'll reveal why we procrastinate and put obstacles in our own paths and will show participants how to avoid procrastination and increase efficiency. It all starts with our "self talk." Gain back control of that inner voice that slows us down and learn how to quiet it down when it pipes up.

10:00 a.m. to 10:30 a.m.: Break | **Last opportunity to bid on silent auction items**

10:30 a.m. to 12:00 p.m.: **.15 credits**

Kathy Cortopassi



Freelance Court Reporter for over 11 years
CART and Broadcast Captioner over 25 years
Passed IL CSR, NCRA's RPR, CRR, CBC, CCP, RMR, and CMRS all in first try.
35+ year member of NCRA
Former member of IL and IN reporter associations.
Member of NCCRA and SCCRA.
Board member of SCCRA.
President of Voice to Print Captioning
On two Committees of NCRA currently, others in the past.
Married 35 years, 5 kids, 8 grandchildren.
Interpreting using ASL in my church and still learning!
I can speak Spanish, understand French and Italian.
Hobbies are reading and learning to play the Banjo.

Don't Put Your Eggs All in One Basket

Kathy will speak and have a true CART Captioner demo the many different platforms and ways we can use our skills (steno and voice) to not only offer court reporting services but CART - encouraging reporters to "Think Outside the Basket."

At the session, handouts will be given with step-by-step instructions to take home of the different ways we demo'd in the session. The reporters who have their equipment will pair up where one reporter follows those step-by-step instructions and acts as the "CART captioner" and the second "the student" or "CART consumer" reading/receiving the text. Please have Skype installed on your desktop.

Requirement: Willingness to Overcome Fear and Face Challenges!